## Friends & Family Survey RESULTS & ACTION

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## Period:July 2021 No. of Surveys: 11

Total   10   1   0   0   0   0   11     Extremely Likey   10   0   0   0   0   0   9%     Likely   0   1   0   0   0   0   0   11	
Likely     0     1     0     0     0     0     0     0	Extreme Likey
	Likely
Neither Likely or unlikely 0 0 0 0	Neither Likely o
Unlikely 0 0 0 5 0 0	unlikely ■ Unlikely
Extremely unlikely 0 0 0 0 7 0	
Don't Know     0     0     0     0     0	

## **Comments, Feedback & Actions:**

\*\* <u>likely comment</u>: Easy to get appointment \*\* <u>Extremely Likely Comments</u>: \*\* I havw always been happy with the level of care given from the doctor\*\*I have been highly satisfied with the doctor's services. Always helping me out. Thank you.\*\*All the staff are always very pleasent and polite, and very helpful.\*\* See on the same day, treat and send to hospital.\*\* Doctors has been very good at all the time, with advise and help.\*\* I( am comfortable. Get appointment whenever yoy want on the same day. Dr's are very good. They examine properly.\*\* Very caring, Very Kind. I recommend to my friends.\*\* GPs treat nicely.\*\*Because he has been a very good doctor.\*\* Still willing to come from a long distance.\*\*

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.